

R & J FLOORING SUPPLY ADDRESS?		Claim Submission Date: _____
		Submitted by: _____
DISTRIBUTOR		
Distributor Name _____		
Distributor Address _____		
Contact Name/E-Mail Address _____		
Product Name/Item Code _____		
RJ Invoice Number and Date _____		
RETAILER		
Retailer Name _____		
Retailer Address _____		
Contact Name/E-Mail Address _____		
Product Name/Item Code _____		
RJ Invoice Number and Date _____		
CONSUMER OR JOBSITE		
Name _____		
Address _____		
Contact Name/E-Mail Address/Telephone _____		
Best Way to Contact _____		
INSTALLATION INFORMATION		
Installation Date _____		
Percentage of the Entire Installation _____		
Square Footage/Number of Boards w/Issue _____		
Installation Method _____		
Fastener Size/Type or Adhesive Type _____		
Sub-Floor Type _____		
Sub-Floor Type _____		
Moist/Air Type _____		
Description of the Product Concern: _____ _____ _____ _____ _____		
NEXT STEP		
Requested "next step" or solution: _____ _____ _____ _____ _____		
ADDITIONAL INFORMATION		
Samples	If samples are submitted to RJ, please make sure they show the questionable defect.	
Pictures	Pictures should be submitted with the claim form and need to show close up and room view.	
Inspections	If needed, RJ will have an independent inspection completed by an SWFA certified inspector.	
Exceptions	Seasonal gapping claims on 2/4" solid floors will not be accepted/inspected.	
Warranties	If a warranty is found to be present, RJ reserves the right to replace/repair affected boards if	